

## DIRECTOR'S MONTHLY REPORT

### MARCH 2021

#### ACTIVITIES

The 2021-22 budget process has begun. Managers and I are busy gathering quotes for projects and services for the new fiscal year. With the Main Library renovation wrapping up in the upcoming fiscal year, we anticipate some additional projects, such as technology and north side landscaping. **Based on the financial plan**, we are also looking at costs of family health insurance and an additional "outreach" position. All of these costs will be presented to the Finance Committee over two meetings in late April and early May.

#### RENOVATION UPDATE

F.H. Paschen (FHP) **started work this month on the additional study rooms on the second floor**. Originally scheduled for phase 3, the study rooms are in an area that wasn't getting used during the pandemic, so we allowed them to start early.

On the first floor, contractors wrapped up electrical and data wiring to prepare for **lighting and ceiling tiles**. **Carpet and rubber flooring** have been installed. To see a sample of the new lighting, visit the second floor magazine area.



At this writing, FHP anticipates finishing the two areas on the first floor (Phase 1) by April 23. Iron Mountain would come in the week of April 26 to move furniture and shelving from the Youth and Teen area into the newly finished space on the east side, so that FHP can install new carpet and lighting. **We feel it's best for visitor safety to close the Youth and Teen area to the public during that week.** Departmental staff would man a temporary desk at the base of the stairs to answer questions and retrieve materials for that week. Phase 2 would then begin in May and continue for 6-8 weeks.

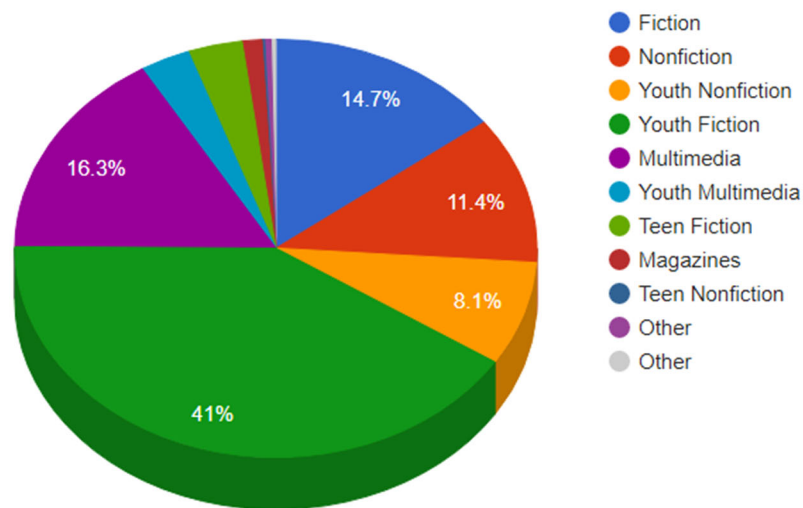
## EXTERNAL MEETINGS

All meetings were conducted virtually, except where noted.

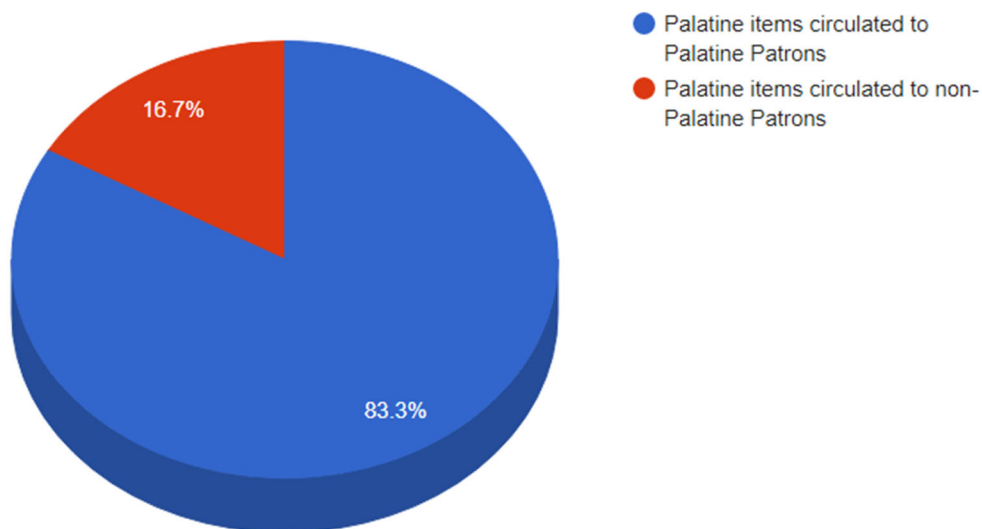
- Parking Garage Bid Opening, Main Library, 3/1
- HE Chamber WEB board, 3/1
- F.H. Paschen construction meetings, Main Library, 3/3, 3/10, 3/17, 3/24
- Leadership Coaching Group, 3/5
- North Suburban Directors, 3/8
- Iron Mountain moving coordination meeting, 3/11
- IMEG technology coordination meeting, 3/11
- HE Chamber Women Engaged in Business, 3/15
- Health insurance broker GCG, 3/17
- Foundation, 3/18
- Rotary of Palatine, 3/18
- PLA Membership Advisory Committee, 3/22
- TL Scott Landscaping, 3/23
- ILA Board, 3/25
- AVI technology coordination meeting, 3/26

## STATISTICS

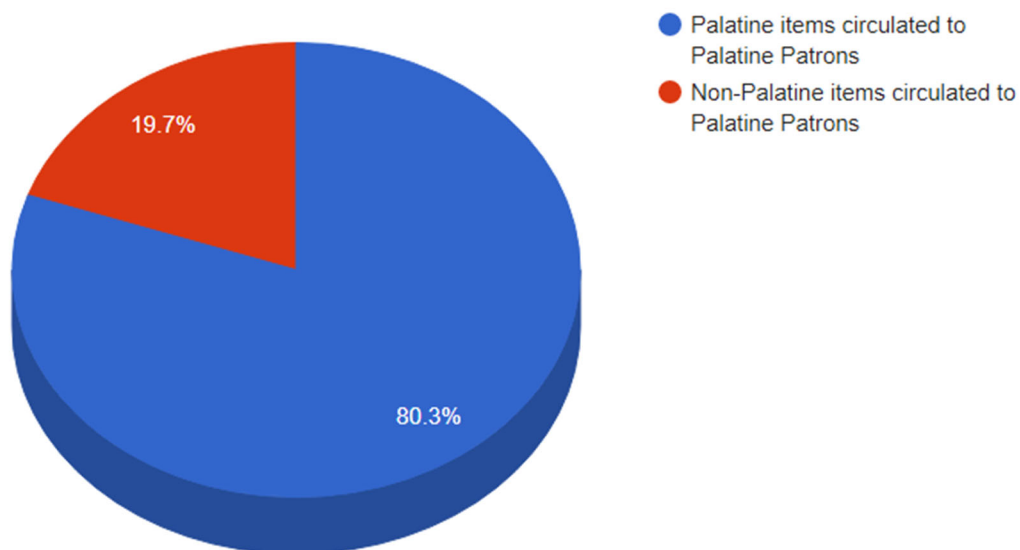
Palatine - Monthly Average of Circulation by Collection During From 02/2021 Through 03/2021



Palatine - Circulation of My Items From 05/2018 Through 03/2021



Palatine - Circulation by My Patrons From 05/2018 Through 03/2021



*Jeannie Dilger*

In an effort to be more transparent, we will compile and share basic data every month about how the holds budget is spent. There are many factors that contribute to wait times and these can fluctuate throughout the year. We will dig deeper into one factor each month. This month's feature is a 2020 year in review.

Total Holds  
97,058

Copies Bought  
810

Total Spent  
\$17,202.91

## TOP HOLDS AS OF MAR. 3

### Ebook Fiction

Title	Holds
1 The Four Winds	1748
2 The Midnight Library	847
3 Bridgerton Collection, Vol. 1	586
4 The Invisible Life of Addie...	573
5 Anxious People	546
6 Firefly Lane	506
7 The Vanishing Half	492
8 The Guest List	365
9 A Court of Silver Flames	288
10 The Push	272

### Ebook Nonfiction

Title	Holds
1 A Promised Land	419
2 Caste	297
3 Keep Sharp	188
4 Atomic Habits	157
5 Think Again	146
6 Greenlights	131
7 Group	80
8 How to Avoid Climate...	76
9 All Creatures Great & Small	68
10 Between Two Kingdoms	67

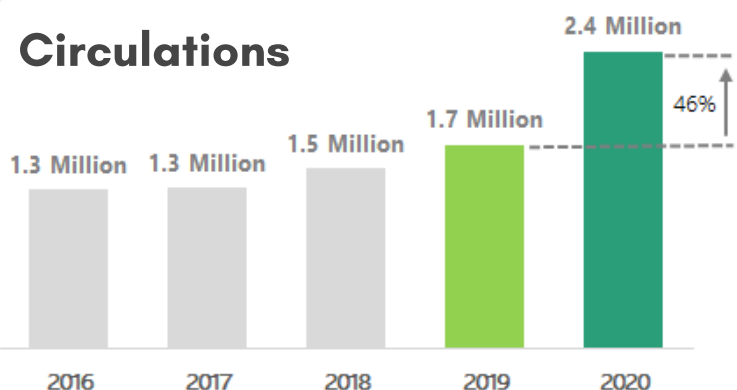
### Audiobook

Title	Holds
1 A Promised Land	909
2 The Four Winds	854
3 Greenlights	402
4 The Midnight Library	396
5 The Invisible Life of Addie...	332
6 Caste	304
7 Anxious People	289
8 The Vanishing Half	255
9 Atomic Habits	234
10 The Guest List	233

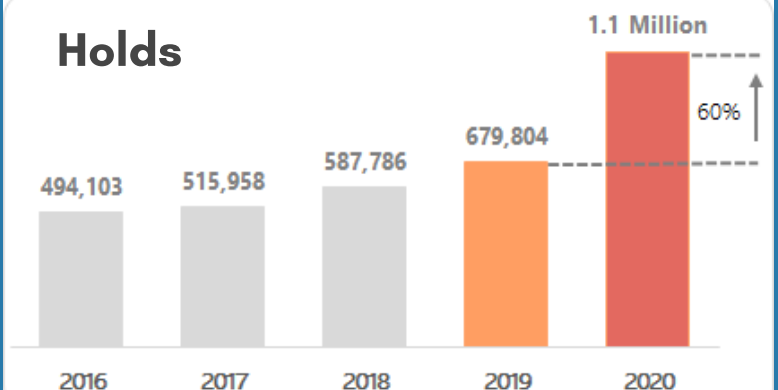
## 2020 YEAR IN REVIEW

Last year saw an unprecedented increase in demand for eBooks and eAudiobooks. The number of unique users of the DLIL consortium increased nearly 40% to 102,000. Circulations and holds were up a whopping 46 and 60 percent consecutively. Increased spending on holds, as well as the addition of Advantage Plus sharing helped to meet demand throughout the year.

### Circulations



### Holds



CIRCULATION STATS  
2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	Fiscal YTD	Last Fiscal YTD	% Change
<b><u>Main</u></b>												
Juvenile Print	29,507	33,774	32,784	41,835	37,660	29,434	17,008	29,033	34,240	<b>285,275</b>	339,289	-16%
*Juvenile Non-Print	3,021	3,221	2,326	3,228	2,969	2,431	1,278	1,853	2,276	<b>22,603</b>	48,380	-53%
Total Juvenile	32,528	36,995	35,110	45,063	40,629	31,865	18,286	30,886	36,516	<b>307,878</b>	387,669	-21%
Total Young Adult	2,696	3,427	2,687	3,239	2,986	2,494	1,407	2,058	2,633	<b>23,627</b>	26,282	-10%
Adult Print	19,766	22,346	18,181	22,430	20,925	17,593	11,334	16,751	19,278	<b>168,604</b>	225,299	-25%
*Adult Non-Print	12,825	14,924	12,991	16,560	14,411	10,308	5,969	9,873	11,731	<b>109,592</b>	187,899	-42%
Total Adult	32,591	37,270	31,172	38,990	35,336	27,901	17,303	26,624	31,009	<b>278,196</b>	413,198	-33%
<b>TOTAL MAIN LIBRARY</b>	67,815	77,692	68,969	87,292	78,951	62,260	36,996	57,510	70,158	<b>607,643</b>	827,149	-27%
<b><u>North Hoffman</u></b>												
Juvenile Print	1,457	1,526	1,425	1,496	1,361	982	590	1,274	1,822	<b>11,933</b>	22,331	-47%
*Juvenile Non-Print	239	246	106	127	101	73	28	66	94	<b>1,080</b>	4,435	-76%
Total Juvenile	1,696	1,772	1,531	1,623	1,462	1,055	618	1,340	1,916	<b>13,013</b>	26,766	-51%
Total Young Adult	121	118	85	124	79	74	60	80	58	<b>799</b>	815	-2%
Adult Print	227	216	495	581	486	376	352	470	474	<b>3,677</b>	3,447	7%
*Adult Non-Print	457	424	362	496	405	335	261	397	457	<b>3,594</b>	8,696	-59%
Total Adult	684	640	857	1,077	891	711	613	867	931	<b>7,271</b>	12,143	-40%
<b>TOTAL N. HOFFMAN</b>	2,501	2,530	2,473	2,824	2,432	1,840	1,291	2,287	2,905	<b>21,083</b>	39,724	-47%

CIRCULATION STATS  
2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	Fiscal YTD	Last Fiscal YTD	% Change
<b><u>Rand Road</u></b>												
Juvenile Print	570	726	238	172	136	52	48	91	222	<b>2,255</b>	8,891	-75%
*Juvenile Non-Print	169	179	76	82	40	11	4	49	65	<b>675</b>	3,553	-81%
Total Juvenile	739	905	314	254	176	63	52	140	287	<b>2,930</b>	12,444	-76%
Total Young Adult	31	62	35	3	5	3	4	11	14	<b>168</b>	331	-49%
Adult Print	62	82	94	110	50	24	23	43	142	<b>630</b>	1,378	-54%
*Adult Non-Print	360	377	178	224	144	54	28	82	67	<b>1,514</b>	7,173	-79%
Total Adult	422	459	272	334	194	78	51	125	209	<b>2,144</b>	8,551	-75%
<b>TOTAL RAND ROAD</b>	1,192	1,426	621	591	375	144	107	276	510	<b>5,242</b>	21,326	-75%
<b><u>Digital Collections</u></b>												
Overdrive	14,360	13,694	11,363	11,653	11,601	14,972	18,208	16,641	17,624	<b>130,116</b>	80,127	62%
hoopla	4,139	3,760	3,408	3,269	3,355	3,306	3,930	3,396	3,571	<b>32,134</b>	20,339	58%
Kanopy	1,200	1,011	984	1,025	1,065	1,428	1,228	1,329	1,262	<b>10,532</b>	5,552	90%
<b>TOTAL DIGITAL</b>	19,699	18,465	15,755	15,947	16,021	19,706	23,366	21,366	22,457	<b>172,782</b>	106,018	63%
<b>CIRC. OF MATERIALS</b>	91,207	100,113	87,818	106,654	97,779	83,950	61,760	81,439	96,030	<b>806,750</b>	994,217	-19%
Electronic Info Retrieval	1,677	1,508	1,462	1,511	1,392	1,212	621	462	724	<b>10,569</b>	15,871	-33%
<b>TOTAL CIRCULATION</b>	<b>92,884</b>	<b>101,621</b>	<b>89,280</b>	<b>108,165</b>	<b>99,171</b>	<b>85,162</b>	<b>62,381</b>	<b>81,901</b>	<b>96,754</b>	<b>817,319</b>	1,010,088	-19%
<b><u>Self Checkout</u></b>												
# of Items		15,124	11,145	13,109	10,107	217	5	11,508	13,325	<b>74,540</b>	144,769	-49%
% of Total Checkouts		15%	13%	12%	10%	0%	0%	14%	0	<b>9%</b>		
<b><u>Reciprocal Borrowing (other than CCS)</u></b>												
Items Loaned	1,918	2,458	1,421	1,829	1,637	788	164	1,089	1,208	<b>12,512</b>	37,718	-67%

CIRCULATION STATS  
2020-21

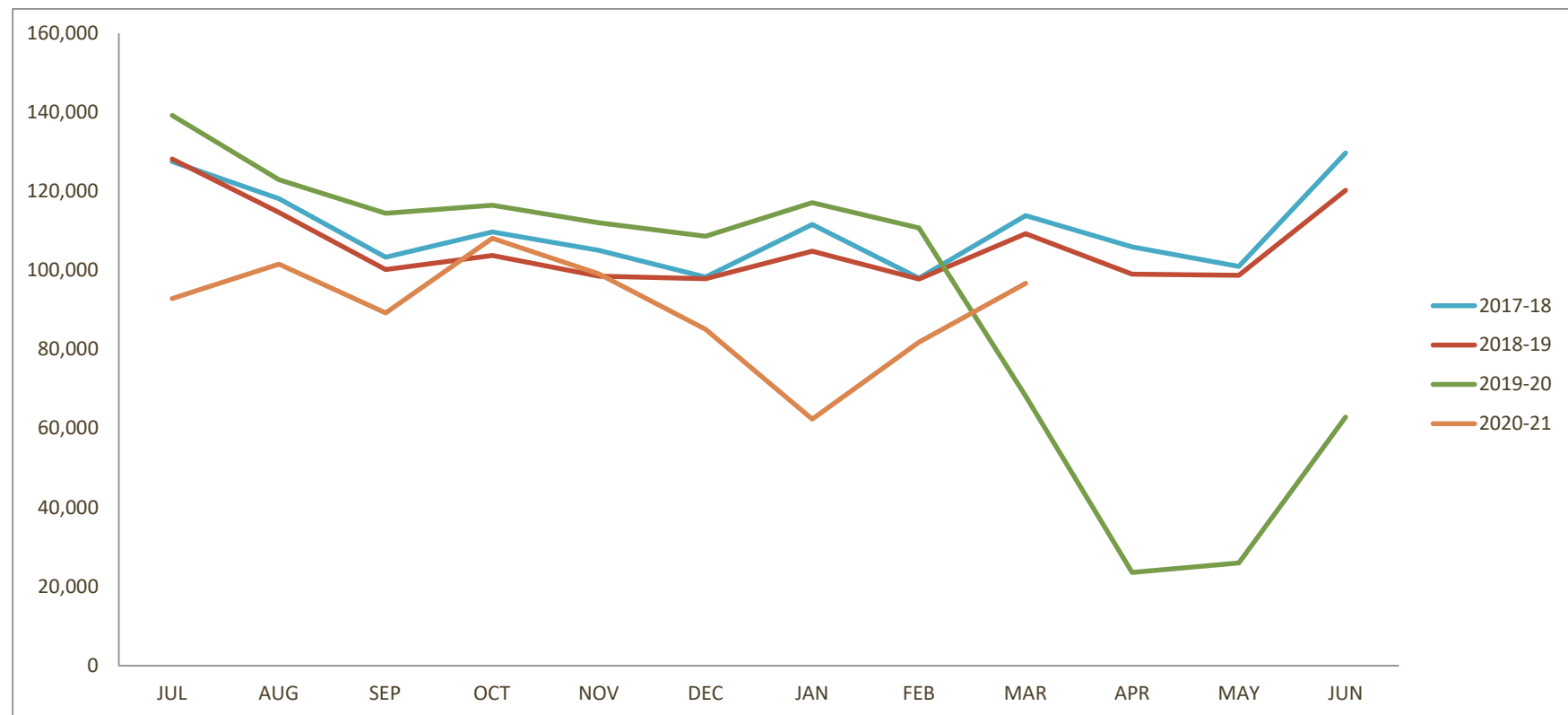
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	Fiscal YTD	Last Fiscal YTD	% Change
<b><u>Library Card Registration</u></b>												
<b>Card Activity</b>												<b>Monthly Average</b>
New PPLD Cards	160	319	155	153	111	88	117	124	150	1,377	2,906	153
New RBP's	12	17	10	16	4	0	0	3	8	70	425	8
Renewals (PPLD/RBP)	170	281	338	447	72	19	14	28	22	1,391	6,114	155
Non-Resident Cards												
Renewals Non-Resident	8	1	2	4	2	4	0	7	3	31	47	3
New Non-Resident										0	7	0
<b>TOTAL ACTIVITY:</b>	350	618	505	620	189	111	131	162	183	2,869	9,499	491
<b>Card Registrations</b>												
PPLD resident cards	0	55,198		43,817	54,523	54,227	53,802	53,592	50,110			45,023
Non-Resident fee cards		120		138	136	136	136	134	125			132
Reciprocal		137		131	130	128	128	133	126			130
ILL		99		68	22	17	63	61	52			55
<b>TOTAL REG. PATRONS</b>		55,554	58,599	44,154	54,811	54,508	54,129	53,920	50,413			53,261
<b><u>Collection Summary</u></b>												
Database Titles	83,956			71,978	72,130	93,059	94,195	95,934	97,446			86,957
Physical Items	259,123	258,261	280,970	333,486	245,570	242,455	243,172	241,797	239,255			260,454
<b><u>Door Count</u></b>												
MAIN	10,941	12,632	13,057	14,216	9,677	0	0	10,321	5,782	76,626	253,561	-70%
NHB	864	706	667	813	614	0	0	1,040	1,355	6,059	22,951	-74%
RRB	761	807	839	916	374	0	0	784	930	5,411	26,394	-79%
CURBSIDE PICKUP - MAIN	1,525	738	576	581	1,793	4,566	4,108	973	669	15,529	0	
CURBSIDE PICKUP - NHB	0	0	0	0	42	262	189	0	0	493	0	
CURBSIDE PICKUP - RRB	0	0	0	0	8	6	18	0	0	32	0	
<b>TOTAL</b>	<b>14,091</b>	<b>14,883</b>	<b>15,139</b>	<b>16,526</b>	<b>12,508</b>	<b>4,834</b>	<b>4,315</b>	<b>13,118</b>	<b>8,736</b>	<b>104,150</b>	302,906	-66%

CIRCULATION STATS  
2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	Fiscal YTD	Last Fiscal YTD	% Change
<b><u>SUMMARIES BY TYPE</u></b>												
Juvenile Print	31,534	36,026	34,447	43,503	39,157	30,468	17,646	30,398	36,284	<b>299,463</b>	349,179	-14%
Juvenile Nonprint	3,429	3,646	2,508	3,437	3,110	2,515	1,310	1,968	2,435	<b>24,358</b>	53,235	-54%
Teen	2,848	3,607	2,807	3,366	3,070	2,571	1,471	2,149	2,705	<b>24,594</b>	25,751	-4%
Adult Print	20,055	22,644	18,770	23,121	21,461	17,993	11,709	17,264	19,894	<b>172,911</b>	216,193	-20%
Adult Nonprint	13,642	15,725	13,531	17,280	14,960	10,697	6,258	10,352	12,255	<b>114,700</b>	191,767	-40%
E-Resource	19,699	18,465	15,755	15,947	16,021	19,706	23,366	21,366	22,457	<b>172,782</b>	91,656	89%
Database Use	1,677	1,508	1,462	1,511	1,392	1,212	621	462	724	<b>10,569</b>	14,054	-25%
<b>TOTAL</b>	<b>92,884</b>	<b>101,621</b>	<b>89,280</b>	<b>108,165</b>	<b>99,171</b>	<b>85,162</b>	<b>62,381</b>	<b>83,959</b>	<b>96,754</b>	<b>819,377</b>	941,835	-13%
 <b><u>Reserves Filled:</u></b>												
MAIN	14,616	10,375	8,665	10,914	12,220	17,871	16,445	12,882	11,948	<b>115,936</b>	64,016	81%
NHB	777	488	456	597	602	624	708	812	720	<b>5,784</b>	5,116	13%
RRB	499	344	42	51	37	16	43	53	88	<b>1,173</b>	3,521	-67%
<b>TOTAL</b>	<b>15,892</b>	<b>11,207</b>	<b>9,163</b>	<b>11,562</b>	<b>12,859</b>	<b>18,511</b>	<b>17,196</b>	<b>13,747</b>	<b>12,756</b>	<b>122,893</b>	72,653	69%



<b>CIRCULATION</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>
<b>2017-18</b>	127,511	118,180	103,385	109,790	105,104	98,321	111,642	98,080	113,913	105,958	101,034	129,709
<b>2018-19</b>	128,150	114,694	100,274	103,781	98,572	97,950	104,895	97,861	109,298	99,093	98,798	120,265
<b>2019-20</b>	139,207	122,962	114,473	116,536	112,108	108,646	117,151	110,752	68,253	23,631	26,030	62,908
<b>2020-21</b>	92,884	101,621	89,280	108,165	99,171	85,162	62,381	81,901	96,754			

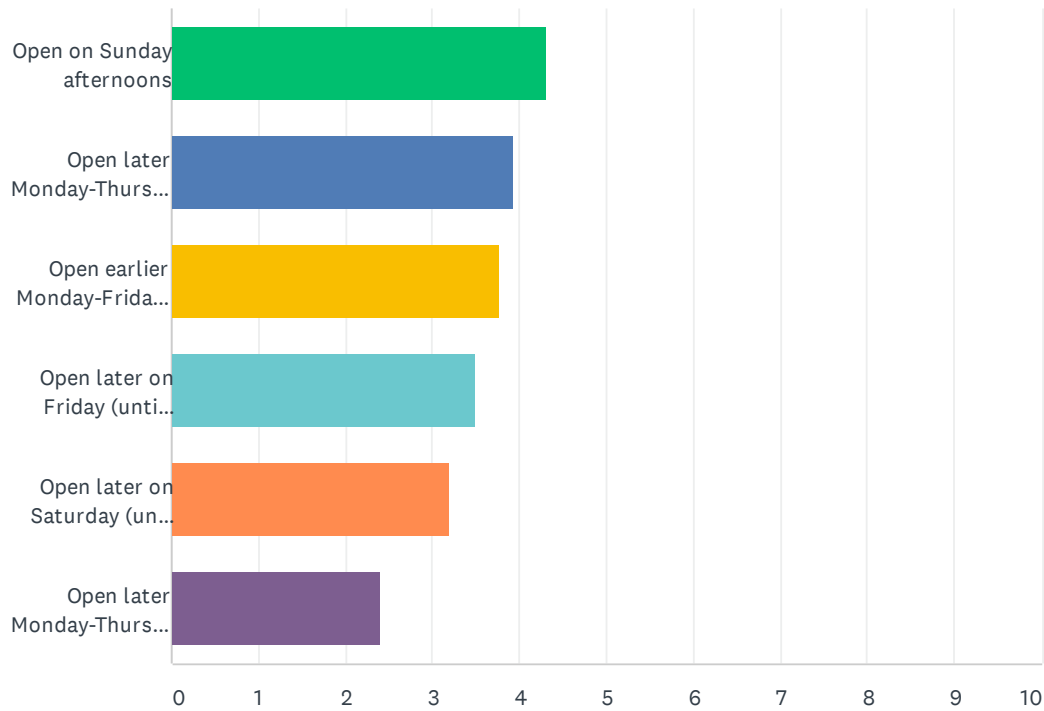


## NOTES

Closed 3/14/2020-6/1/2020 for COVID-19.  
 Curbside Service Only 6/2/2020 to 7/3/2020.  
 Open Limited Hours for Browsing 7/6/2020 to 11/14/2020.  
 Curbside Service Only 11/16/2020 to 1/30/2021.  
 Open Limited Hours for Browsing 2/1/2021 to present.

**Q1 When the Main Library expands hours, what additional hours would you be most likely to use the Library? Please choose your first priority by dragging it to the top. Then drag your second priority to the second slot, and so on.**

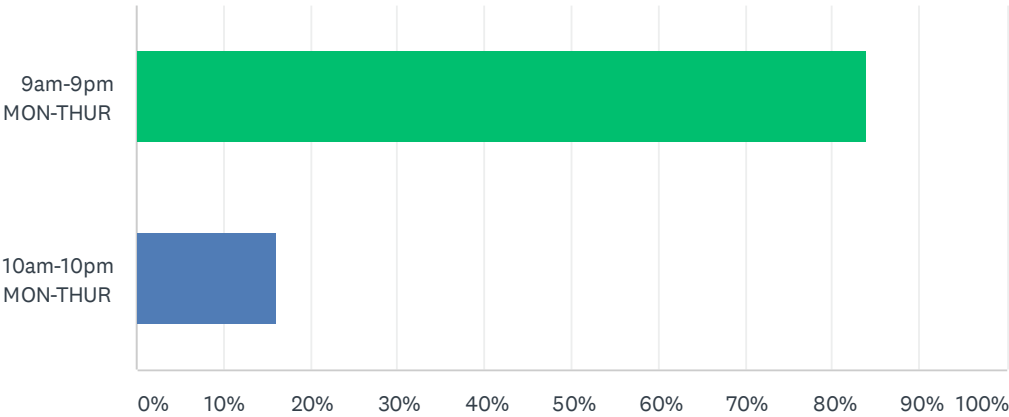
Answered: 662 Skipped: 34



	1	2	3	4	5	6	TOTAL	SCORE
Open on Sunday afternoons	38.02% 249	19.69% 129	12.82% 84	8.24% 54	8.09% 53	13.13% 86	655	4.32
Open later Monday-Thursday (until 9pm)	13.28% 85	25.31% 162	24.06% 154	20.00% 128	12.97% 83	4.38% 28	640	3.93
Open earlier Monday-Friday (at 9am)	28.62% 184	15.09% 97	12.75% 82	10.42% 67	13.06% 84	20.06% 129	643	3.76
Open later on Friday (until 7pm)	8.31% 53	17.55% 112	22.41% 143	27.27% 174	16.61% 106	7.84% 50	638	3.50
Open later on Saturday (until 6pm)	5.78% 37	16.88% 108	19.53% 125	19.38% 124	25.78% 165	12.66% 81	640	3.20
Open later Monday-Thursday (until 10pm)	7.84% 50	6.27% 40	8.15% 52	14.26% 91	22.73% 145	40.75% 260	638	2.40

Q2 If you had to choose, what hours would you prefer Monday - Thursday?

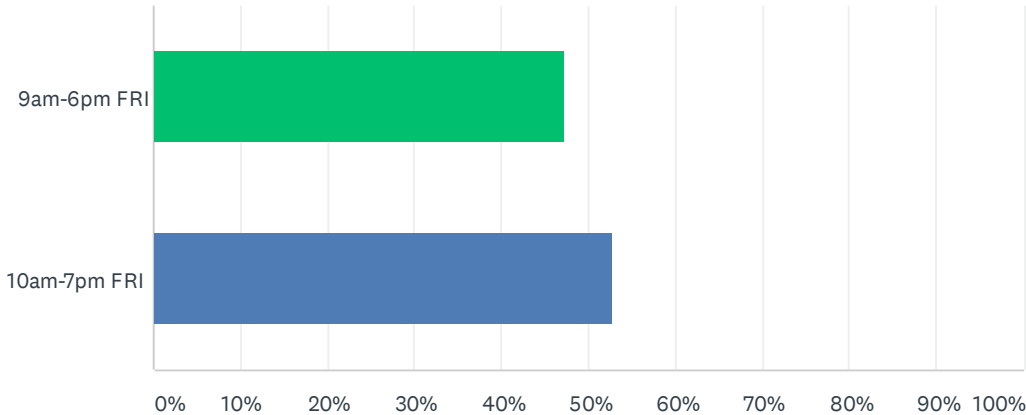
Answered: 692    Skipped: 4



ANSWER CHOICES		RESPONSES	
9am-9pm MON-THUR		83.96%	581
10am-10pm MON-THUR		16.04%	111
TOTAL			692

Q3 If you had to choose, what hours would you prefer on Fridays?

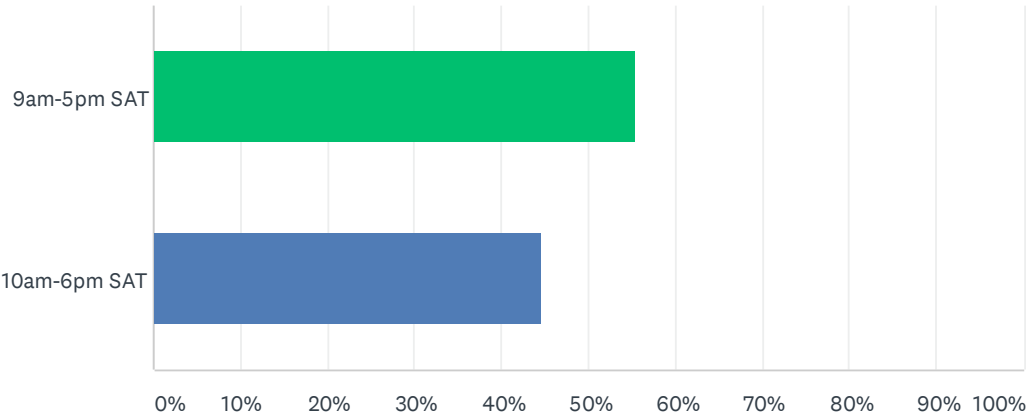
Answered: 689    Skipped: 7



ANSWER CHOICES	RESPONSES	
9am-6pm FRI	47.31%	326
10am-7pm FRI	52.69%	363
TOTAL		689

Q4 If you had to choose, what hours would you prefer on Saturdays?

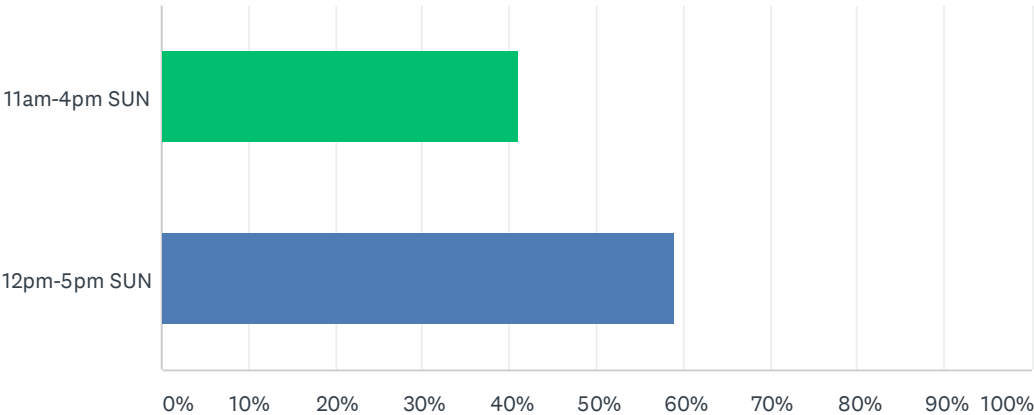
Answered: 692    Skipped: 4



ANSWER CHOICES	RESPONSES	
9am-5pm SAT	55.49%	384
10am-6pm SAT	44.51%	308
TOTAL		692

Q5 If you had to choose, what hours would you prefer on Sundays?

Answered: 689    Skipped: 7



ANSWER CHOICES	RESPONSES	
11am-4pm SUN	40.93%	282
12pm-5pm SUN	59.07%	407
TOTAL		689

# March 2021

## STRATEGIC PLAN UPDATE

***Experience: We strive to ensure that individuals have exceptional interactions with the library and are connected with resources and services that increase their quality of life. We exceed expectations.***

### ***1.1: The library has comfortable, flexible spaces that encourage use and connection.***

- Phase 1 of construction continues and preparations are being made to transition to phase 2. New lighting, flooring and ceiling tiles were installed.
- Facilities Department installed LED and cost-efficient lighting in the 2nd floor workroom.
- Reintroduced seating options for our members for one-hour sessions at various points in the Building.

### ***1.2: The library's collection is vibrant and convenient to access.***

- Collections are no longer required to be quarantined allowing for a quicker turnaround of items.
- Member E news included an open hour's survey outlining optional hours of operation. Administration is gathering data for review and implementation.
- Communication Department created and installed new signage in the hold area for members' ease of use in locating their hold materials.
- Selectors met to discuss various reports and how they can help influence collection development.
- Collection Services is updating foreign language materials to have uniform labeling.

### ***1.3: The library is committed to quality patron interactions.***

- During the month of March, we continued to serve our members through both Grab and Go and Curbside service.
- Members continue to apply for library cards or renewal of their cards online through Library Market.
- PIC team attended additional de-escalation training and met in March to discuss how to handle matters internally, before calling 911.
- Staff began attending EDI book discussions and committee meetings in fulfillment of assigned EDI goals.

***Engagement: We work continuously with the community to increase our reach and expand our impact. We are a valued community partner.***

### ***2.1: The community has high awareness of library services and programs.***

- New signage is in review during for renovation.

- Updates sent out regularly to the public and posted on the website and social media about the current renovation status in the building.
- Member E news included an open hour's survey outlining optional hours of operation. Administration is gathering data for review and implementation.

***2.2: The library interacts with its diverse community to discover and respond to current needs of all groups.***

- A Spanish speaking staff member was promoted to a position in Youth and Teen Services.
- Staff have broken up into teams to begin work on and discuss their EDI goals.

***2.3: The library creates and deepens meaningful partnerships with local organizations and businesses.***

- The library is supporting efforts by the Village to increase broadband access at the Community Resource Center where the Rand Road Branch is located. This partnership is part of our work with the UP Coalition's community broadband grant.
- Setting up partnerships for summer reading, Storywalk, and summer newsletter with new partners and continuing our relationships with several community organizations and businesses.
- Rotary has begun hybrid meetings, Jeannie, Melissa and Andrea continue to attend. Andrea has volunteered for the Octoberfest committee.

***3 Endurance: We strive for sustainability in our practices, human and financial resources, and facilities. We are a resilient organization.***

***3.1: The library is a trusted steward of resources.***

- We had our first 2 court-ordered volunteers complete their hours with us.
- Managers have submitted budget proposals for administrative review.

***3.2: The library is a preferred employer that values staff development and retention.***

- Staff have been thrilled to be able to schedule vaccine appointments and really appreciate the paid time off benefit. We currently have approximately 46% of staff with at least one shot.
- We continue to provide weekly COVID testing for staff, volunteers, and their families.

***3.3: The library's systems and facilities are resilient, modern, and efficient.***

- Installed three hearing Loop systems: in Meeting Room 1, the Workshop Lab, and the new Story Room. The Loop systems help members with hearing devices hear our audio systems with greater ease.



- The Library is coordinating Audio Visual, Camera, and Wifi installation once Phase 1 of construction is complete.
- Utilizing ComEd incentives the facilities department is installing energy efficient lighting in staff spaces. This LED lighting will save energy costs and save on maintenance time/costs by no longer needing to replace bulbs.

March 11, 2021

**Internet Archive — A Great Resource for Genealogical Research:** Virtually at 7 p.m. Thursday, March 11, Mount Prospect Public Library. The nonprofit digital library internet Archive is a rich online resource for genealogists and historians. Genealogist and librarian Debra Dudek will explain how best to use this resource to enhance your research, including its collection of city directories, county histories, gazetteers, yearbooks, and family genealogies. Registration required at visit [mppl.org](http://mppl.org).

**Managing Money Online:** Virtually at 6:30 p.m. Wednesday, March 17, Palatine Public Library. Discover the best website and app options for managing stocks, creating budgets and getting financial news with Mike Gershbein from Very Smart People. For information, call (847) 907-3600, ext. 167, or visit [palatinelibrary.org](http://palatinelibrary.org).

April 8, 2021

### **Library Resources for Jobseekers**

- Virtually at 1:30 p.m. Friday, April 9, Palatine Public Library. Check out Brainfuse, JobNow, Lynda, and BigInterview to refine your resume and cover letters virtually with Palatine Library. For information, call (847) 907-3600, ext. 167, or visit the website [palatine library.org](http://palatine library.org).

### **Sibling Stars of Hollywood**

- Virtually at 1 p.m. Monday, April 12, Palatine Library District. Annette Bochenek presents film clips with famous sibling stars who entertained audiences during the Golden Age of Hollywood. Visit [palatinelibrary.org](http://palatinelibrary.org).

## Preet Singh: 2021 candidate for Palatine Library Trustee

 [dailyherald.com/news/20210311/preet-singh-2021-candidate-for-palatine-library-trustee](https://dailyherald.com/news/20210311/preet-singh-2021-candidate-for-palatine-library-trustee)

March 11, 2021



Preet Singh

Updated 3/11/2021 10:45 AM

Two candidates for one 2-year term

### Bio

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Hometown: Palatine

Age: Did not respond.

Occupation: Teacher

Employer: Did not respond.

Civic involvement: Did not respond.

### Q&A

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Q. Why are you running for the library board? Is there a particular issue that motivates you, and if so, what is it?

A. The library board of trustees has a role in determining the mission of the library and setting the policy that governs the library. I feel my skills as an educator can help aid the library.

Q. Did your library continue to adequately serve its constituents during the disruptions caused by the pandemic? If so, please cite an example of how it successfully adjusted to continue providing services. If not, please cite a specific example of what could have been done better.

A. Once the state mandated restrictions were lifted, the library director and board worked together to keep the library open, limited the number of patrons at one time, created cleaning procedures for books/AV materials and to distribute materials or services at a single pickup location (curbside pickup). The library accomplished all of this while construction had begun on the facility.

by signing up you agree to our terms of service

Q. Has your library seen a significant shift in the use of online materials? Has it adequately bolstered and promoted its online collection?

A. Yes.

Q. If you are an incumbent, describe your main contributions. Tell us of important initiatives you've led. If you are a non-incumbent, tell us what contributions you would make.

A. Providing resources and a work environment that promotes personal hygiene. For example, provide tissues, no-touch trash cans, hand soap, alcohol-based hand rubs containing

at least 60 percent alcohol, disinfectants, and disposable towels for workers to clean their work surfaces.

Q. Do you have a library card? How long have you had it? How often do you use it?

A. Yes. Over 20 years. About once a month.

Q. What other issues need to be addressed?

A. The library's role in the community is shifting from that of a storage facility to a community center. In general, Americans feel somewhat well-informed about the various services offered by their local libraries. While many feel they are aware of all or most of the services and programs their public library offers, there are just as many people that say they don't much about services offered by their library. It has been my goal to enfranchise those folks who don't know much about the library.

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# Maureen DeRosa: 2021 candidate for Palatine Library Trustee

 [dailyherald.com/news/20210311/maureen-derosa-2021-candidate-for-palatine-library-trustee](https://dailyherald.com/news/20210311/maureen-derosa-2021-candidate-for-palatine-library-trustee)

## Maureen DeRosa: 2021 candidate for Palatine Library Trustee

Two candidates for one 2-year term

### Bio

Palatine

Age on Election Day: 71

Occupation: Publishing and marketing executive (retired)

Employer: Past employer, The American Academy of Pediatrics

Civic involvement: Board member of the Palatine Public Library District Foundation, board member of the League of Women Voters Palatine Area, Deputy Voter Registrar, Volunteer at wings and Holy Family Parish, Inverness

### Q&A

Q. Why are you running for the library board? Is there a particular issue that motivates you, and if so, what is it?

A. I am running for the library board because I want to continue my commitment to community service and the library. I am a long time supporter of the library and currently serve on the Board of the Palatine Library District Foundation. I fully support the Foundation's mission to foster awareness of the value of the library and to gather and solicit funds for the enhancement of the Library's services. I believe the library is an essential community resource whether it be for education, recreation, personal advancement or building life skills. As a library trustee, I would strive to nurture existing community/library relationships while expanding and increasing library services in new relationships.

Q. Did your library continue to adequately serve its constituents during the disruptions caused by the pandemic? If so, please cite an example of how it successfully adjusted to continue providing services. If not, please cite a specific example of what could have been done better.

A. The Palatine Library has done an excellent job serving the community during this pandemic to keep material and programs available when people needed them more than ever. The pandemic brought many challenges to the library. In particular, how best to serve the community when the building was closed as well as when it reopened. Much work was needed to create a safe and sanitized environment. Much work and new training and technology was needed as staff transitioned numerous live programs to virtual programming. Staff developed and implemented an efficient system for curbside pickups. This was all occurring while the library was initiating the renovation project made possible by the referendum approved by the community in 2019.

Q. Has your library seen a significant shift in the use of online materials? Has it adequately bolstered and promoted its online collection?

A. The library has definitely seen an increase in the use of online materials. Staff have done a great job promoting "Library on the Go" in the weekly e-newsletter and quarterly print program catalog sent to cardholders. "Library on the Go" allows library card holders to tap into resources such as Hoopla, Kanopy, OverDrive/Libby, Tumblebooks and Pressreader which work on smartphones, tablets, e-readers and streaming devices. Where possible, the number of titles that could be borrowed at any time was increased as well as the number of holds that could be placed. The library also increased the variety and quantity of technology and equipment that can be checked out. As an example, cardholders can borrow a Kindle e-reader preloaded with best-selling titles or a Roku to stream movies, TV shows and documentaries. The library is also educating patrons on how to use these resources through Virtual Digital Life Technology classes

Q. If you are an incumbent, describe your main contributions. Tell us of important initiatives you've led. If you are a non-incumbent, tell us what contributions you would make.

A. I am a non-incumbent. I believe my qualifications and direct work related knowledge and experience would add great value to the board. I have a Master's degree in Public Administration with a concentration in management of nonprofit organizations. I have over 30 years of experience in publishing and marketing having directed the publishing program for the The American Academy of Pediatrics. I am experienced in policy development, strategic planning and fiscal management. I directed a staff of 40 marketing and print professionals who developed and published both print and digital health care publications. Just a few of the initiatives I spearheaded include development of HealthyChildren.org, a website for parents with health information in both English and Spanish and the development of a low-literacy patient education program. I have worked with boards of directors and served on the boards of several organizations. Colleagues and clients have often stated that I have a collaborative nature and am an effective communicator. I would work with the board and staff to help ensure the library is equipped to meet the needs of all the residents of the community served by the library.

Q. Do you have a library card? How long have you had it? How often do you use it?

A. I have had a Palatine Library card since moving to Palatine over 30 years ago. I use it multiple times each month. The library has always been a great resource both personally and professionally for me and my family.

Q. What other issues need to be addressed?

A. Libraries must strive to meet the wants and needs of those facing the greatest barriers to access and opportunity in the community. The Palatine Library Strategic Plan includes an action goal to "interact with its diverse community to discover and respond to the current needs of all groups" I fully support the library's efforts in this regard. I believe it is the role of each trustee to represent the interests of all the residents in the community served by the library. The library is truly an essential resource in the community and I would be honored to serve as a trustee.

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# ELECTION 2021 • PALATINE LIBRARY

Two candidates running for one, 2-year term; full candidate profiles and questions

Daily Herald

March 18, 2021

## Maureen DeRosa

### Bio

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**Age on Election Day:** 71

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Maureen DeRosa

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See **DEROSA** on **PAGE 2**

## Maureen DeRosa

*Continued from Page 1*

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naires available at [dailyherald.com/election](http://dailyherald.com/election)

## Preet Singh

### Bio

**Hometown:** Palatine

**Age:** Did not respond.

**Occupation:** Teacher

**Employer:** Did not respond.

**Civic involvement:** Did not respond.

### Q&A

**Q.** Why are you running for the library board? Is there a particular issue that motivates you, and if so, what is it?

**A.** The library board of trustees has a role in determining the mission of the library and setting the policy that governs the library. I feel my skills as an educator can help aid the library.

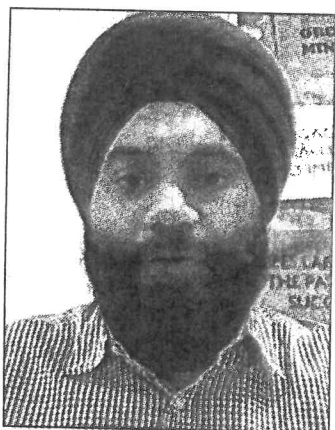
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**A.** Yes.

**Q.** If you are an incumbent, describe your main contributions.



Preet Singh

Tell us of important initiatives you've led. If you are a non-incumbent, tell us what contributions you would make.

**A.** Providing resources and a work environment that promotes personal hygiene. For example, provide tissues, no-touch trash cans, hand soap, alcohol-based hand rubs containing at least 60 percent alcohol, disinfectants, and disposable towels for workers to clean their work surfaces.

**Q.** Do you have a library card? How long have you had it? How often do you use it?

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**A.** The library's role in the community is shifting from that of a storage facility to a community center. In general, Americans feel somewhat well-informed about the various services offered by their local libraries. While many feel they are aware of all or most of the services and programs their public library offers, there are just as many people that say they don't much about services offered by their library. It has been my goal to enfranchise those folks who don't know much about the library.

## Library Board Candidate Wants To Know What Community Wants

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[JT journal-topics.com/articles/library-board-candidate-wants-to-know-what-community-wants/](https://journal-topics.com/articles/library-board-candidate-wants-to-know-what-community-wants/)

By Richard Mayer | on March 10, 2021

March 10, 2021

Once the COVID-19 pandemic becomes a thing of the past, the Palatine Public Library Board will likely return focus to implementing new amenities, services and programs in the coming years. Library board candidate Maureen DeRosa, who is looking to secure the one, two-year seat on the board April 6 against Trustee Preet Singh, said decisions about new and improved amenities, services and programs should be informed by organized information gathering formats, such as surveys and focus groups.

“I would like to see a comprehensive evaluation of the programs and services offered,” she said. “We need to know what is making the biggest difference. We need to then focus on those efforts and also creatively expand current offerings.”

DeRosa said she believes in the importance of ongoing staff training to better equip staff with those additional skills needed to benefit members of the community.

Singh did not respond to a Journal & Topics questionnaire for this story.

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DeRosa

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# Endorsement: DeRosa Deserves Spot On Palatine Library Board

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 [journal-topics.com/articles/endorsement-derosa-deserves-spot-on-palatine-library-board/](https://journal-topics.com/articles/endorsement-derosa-deserves-spot-on-palatine-library-board/)

By Journal Staff | on March 17, 2021

March 17, 2021

With one, two-year Palatine Library District seat up for grabs in the April 6 election, Palatine resident Maureen DeRosa has shown she is most qualified to serve on the library board.

Aside from being a resident of Palatine, she has a background in marketing that would suit the board well, especially to help promote the library as it begins to fully reopen from the COVID-19 pandemic.

A believer in community service, DeRosa already serves on the Palatine Library District Foundation board. Being elected as a library trustee makes sense as the next step in her pursuit to improve the library in every facet.

DeRosa is a big advocate for diversity and wants to see new programs and initiatives to support change in the future.

If elected, she has stated that her role on the board would be to represent the interests of all residents of the community. The clear choice is to elect her and give her that opportunity to serve.

Current board member Preet Singh was appointed in 2019 to fill a vacancy on the board and is also running for election to the seat.

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## DeRosa Wins Palatine Library Seat

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 [journal-topics.com/articles/derosa-wins-palatine-library-seat/](https://journal-topics.com/articles/derosa-wins-palatine-library-seat/)

By Richard Mayer | on April 08, 2021

April 8, 2021

Palatine resident Maureen DeRosa was victorious Tuesday, April 6, elected to serve the two-year open seat on the Palatine Library Board.

She defeated appointed board member Preet Singh. DeRosa received 4,402 votes compared to Singh's 2,849.

Singh was appointed in 2019 to fill a vacancy on the board, but his seat expired resulting in an election run for the remaining two years on the four-year term.

DeRosa, 71, has lived in Palatine for over 30 years. Most of her career has been spent in the fields of publishing and marketing where she was director of publishing and marketing for the American Academy of Pediatrics.

She said she ran for the two-year seat because she believes in community service.

As a library trustee, she said she would strive to nurture existing community relationships while expanding and increasing library services through new relationships.

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# The Big Balloon Show

 Palatine Library, Local Official 

MAR  
22

## Event Details

 Like 0 Share Mon, Mar 22, 2021 at 11:00 AM[Add to calendar](#)  Palatine Library District, 700 North North Court, Palatine, IL, 60067

Pick up a balloon and instructions at Palatine Library then watch Smartypants create unbelievable balloon creations via Zoom. Pick up supplies at the Youth and Teen Desk beginning 3/8. **Suggested ages 4 and up. Sign up begins 3/8 for online program.** For more information, call 847-907-3600, x132 or visit [palatinelibrary.org](https://palatinelibrary.org).

# Italian Cooking

 Palatine Library, Local Official 

MAR  
24

## Event Details

 Like 0 Share Wed, Mar 24, 2021 at 6:00 PM[Add to calendar](#)  Palatine Library District, 700 North North Court, Palatine, IL, 60067

Join Susan Maddox via Zoom with Palatine Library as she brings out the Italian in all of us with some delicious dishes for us to try at home. **Sign up begins 3/10 for online program.** For more information, call 847-907-3600, x167 or visit [palatinelibrary.org](https://palatinelibrary.org).

# Teen Game Night

 Palatine Library, Local Official 

MAR  
24

## Event Details



🕒 Wed, Mar 24, 2021 at 7:00 PM

[Add to calendar](#) ▼

📍 Palatine Library District, 700 North North Court, Palatine, IL, 60067

Join Palatine Library via Zoom for a chance to play trivia and other fun games as a group. Bring a phone or tablet to use as a controller for some games. **Grades 7 – 12.** Sign up begins 3/10 for online program. For more information, call 847-907-3600, x132 or visit [palatinelibrary.org](http://palatinelibrary.org).

# Dog Man Trivia Night

 Palatine Library, Local Official 

MAR  
25

## Event Details



🕒 Thu, Mar 25, 2021 at 6:30 PM

[Add to calendar](#) ▼

📍 Palatine Library District, 700 North North Court, Palatine, IL, 60067

Help us kick off the release of Dav Pilkey's newest book, *Dog Man: Mothering Heights*, with a live trivia night via Zoom with Palatine Library. **Grades 2 – 5.** Sign up begins 3/11 for online program. For more information, call 847-907-3600, x132 or visit [palatinelibrary.org](http://palatinelibrary.org).



# Civil War Nurse Clara Barton

 Palatine Library, Local Official 

MAR


17

## Event Details

 Like 0

 Share



 Wed, Mar 17, 2021 at 7:00 PM

[Add to calendar](#) 

 Palatine Library District, 700 North North Court, Palatine, IL, 60067

Join Leslie Goddard via Zoom with Palatine Library as she portrays Civil War Nurse, Clara Barton, the first woman to serve as a nurse on the front lines of a battlefield.

**Sign up begins 3/3 for online program.** For more information, call 847-907-3600, x167 or visit [palatinelibrary.org](http://palatinelibrary.org).

# Under the Sea: An Aquarium Experience"

 Palatine Library, Local Official 

APR

2

## Event Details

 Like 0

 Share



 Fri, Apr 2, 2021 at 11:00 AM

[Add to calendar](#) 

 Palatine Library District, 700 North North Court, Palatine, IL, 60067

Make waves with Palatine Library and the Glen Echo Park Aquarium via Zoom and learn about interesting aquatic creatures. **Suggested ages 4 and up. Sign up begins 3/19.** For more information, call 847-907-3600, x132 or visit [palatinelibrary.org](http://palatinelibrary.org).

# Teen Trivia

 Palatine Library, Local Official 

APR

6

## Event Details

 Like 0

Share



 Tue, Apr 6, 2021 at 7:00 PM

[Add to calendar](#) 

 Palatine Library District, 700 North North Court, Palatine, IL, 60067

Play for fun or play to win with Palatine Library via Zoom! Join us for a fun night of online trivia. **Grades 7 – 12. Sign up begins 3/23 for online program.** For more information, call 847-907-3600, x132 or visit [palatinelibrary.org](http://palatinelibrary.org).