

## DIRECTOR'S MONTHLY REPORT

### AUGUST 2021

#### RENOVATION UPDATE

Main Library renovation is nearing completion! Members are generally pleased with the changes. Here are some comments we have received:

- The place looks so beautiful.
- Very open and airy. Love the kids' area, Xbox gaming area.
- A Barrington cardholder said this place looks so nice, beautiful.
- Second floor looks great and up to date.
- Great job! Excellent décor.
- The recent renovations to the library are looking great. I'm glad that our community continues to support investing in this wonderful resource!

#### SECOND FLOOR

Reopening of the second floor to the public was delayed until September 2 to accommodate the movers and the installation of the Adult Services desk. The entire collection is now open to the public. Some work remains on the study rooms, Board Room, and Quiet Reading Room.



## FIRST FLOOR

Carpeting and tile have been completed in the lobby. The Member Services desk has been reconfigured in its new position. Observant visitors will note that these pieces, once pulled apart, had some unanticipated wear and tear.



## EXTERNAL MEETINGS

Organizations are resuming in-person meetings. I've listed the location below except for meetings held virtually.

- HE Chamber WEB board, 8/2
- Palatine Bank & Trust/Wintrust donor meeting, Main Library, 8/4
- F.H. Paschen construction meetings, Main Library, 8/4, 8/18, & 8/25
- First Floor Ribbon Cutting, 8/6 – 72 attendees
- HE Chamber WEB meeting, Giorgio's, 8/16
- POC Executive Board, 8/17
- FOL Presidents meeting, Main Library, 8/19
- Foundation, 8/19
- Rotary of Palatine, Red Apple Restaurant, 8/23
- POC Board, CRC building, 8/25
- Engberg Anderson garage lighting discussion, Main Library, 8/26
- Audit Report Wrap-Up webinar, 8/31

## HIGHLIGHTS

Due to a grant received by Partners for Our Communities (POC), they tracked visitors to their building in July. Anyone who came into the CRC Building at 1285 N. Rand Rd. was required to sign in and state which agency they were there to visit. During that month, over a third of the visitors were coming specifically to visit the Library.



### PROGRAM REPORT JULY 2021

#### 922 individuals at CRC:

16 Asian Human Services	204 Food Pantry
13 Community School	29 PATH
31 Bilingual Liaisons and CCSD15	33 Learning Lab
14 ECDEC	26 Studio
25 Harper College	6 Police Department
27 NCH Community Health Nurse	12 Senior Center
8 HIAS	4 Visitors
53 ICompete Dance	1 VISTA
321 Library	12 WINGS
25 Palatine High School	

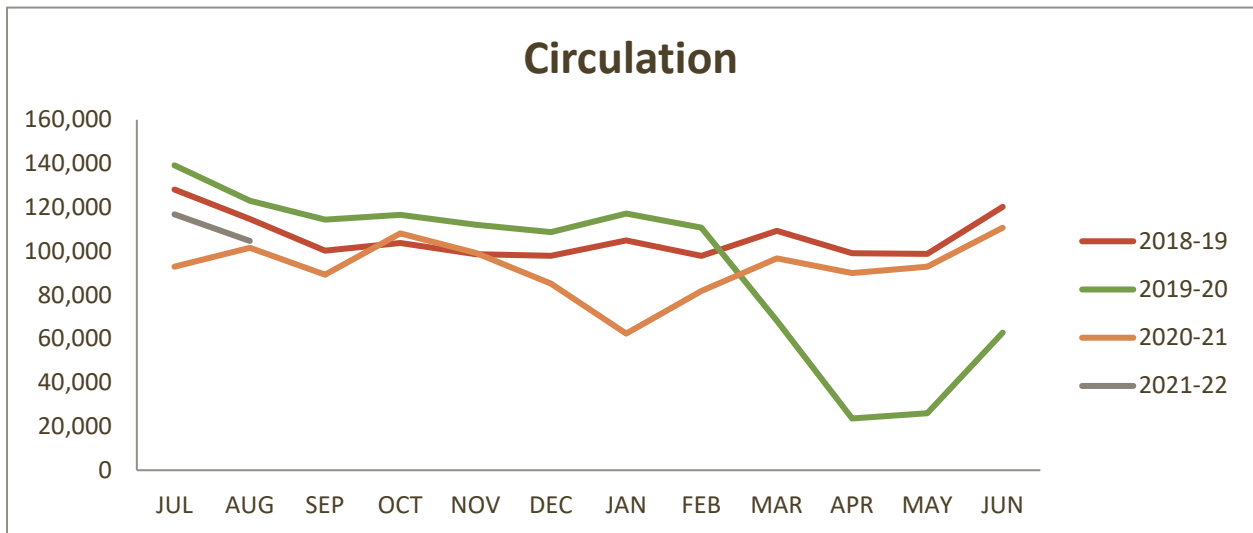
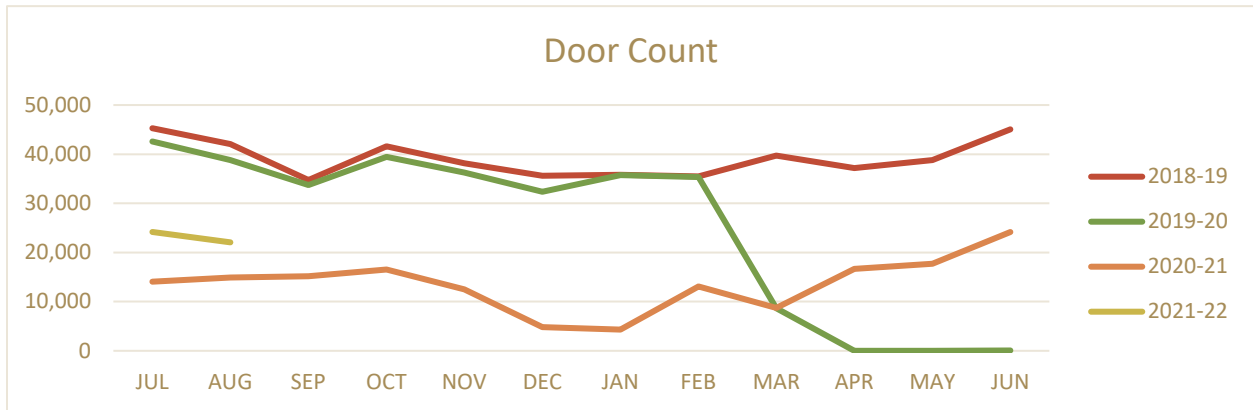
It should be noted that these numbers don't match with our RRB door count for July of 1,964. There are likely a few reasons for this. First, only one family member had to sign in, but they may have had children and other family with them. Second, we know that many of our Rand Road Branch visitors stop by after visiting another agency in the building; they were only required to list one agency at sign-in.

## PROFESSIONAL ACTIVITIES

I'm pleased to report that I've been asked by American Library Association President Patty Wong to serve on the Certification Review Committee of ALA's Allied Professional Association. This committee oversees the Certified Public Library Administrator program, a voluntary post-MLS certification program for public librarians with three years or more of supervisory experience. Committee members serve for four years.

*Jeannie Dilger*

## STATISTICS



# STRATEGIC PLAN UPDATE

## August 2021

***Experience: We strive to ensure that individuals have exceptional interactions with the library and are connected with resources and services that increase their quality of life. We exceed expectations.***

### ***1.1: The library has comfortable, flexible spaces that encourage use and connection.***

- First floor is completely open for our members including the Workshop and study rooms.
- Second floor is open, new Adult Services desk is installed and functional.
- Branch design planning meeting held on August 23<sup>rd</sup> and project went out to bid.

### ***1.2: The library's collection is vibrant and convenient to access.***

- Service desk in Member Services installed in new configuration; three self-check stations fully functional.
- Shifting continues in Youth fiction and Adult DVD locations to maximize shelving efficiency and provide for ease of use to our members.

### ***1.3: The library is committed to quality patron interactions.***

- We continued to serve our members in building and through curbside service. Members continue to apply for library cards or renewal of their cards online.
- Study rooms in Workshop area are available for bookings and walk in use.

***Engagement: We work continuously with the community to increase our reach and expand our impact. We are a valued community partner.***

### ***2.1: The community has high awareness of library services and programs.***

- First floor reopening party and ribbon cutting for North Entrance held Aug 6-7.
- More signage being installed in renovated areas, awaiting more delivered.
- Initial discussion about when to survey the community about programs.

### ***2.2: The library interacts with its diverse community to discover and respond to current needs of all groups.***

- EDI committee continues monthly activities for staff including book discussions, suggested articles, and other media.
- Received a vendor report of the number and types of diverse titles the library purchased from our main vendor, Ingram, to help in our overall collection diversity audit.
- Planned more bilingual programs for fall newsletter including Spanish and Mandarin Chinese story times, La Loteria, Day of the Dead, Teen Language Café, and monthly ESL Conversation Club.
- New Main library signage in English and Spanish

***2.3: The library creates and deepens meaningful partnerships with local organizations and businesses.***

- Continued monthly Rotary meetings and volunteered for Oktoberfest event.
- Continued monthly meetings with United Palatine Coalition.
- Beginning fall outreach programs to elementary schools and daycares.

***3 Endurance: We strive for sustainability in our practices, human and financial resources, and facilities. We are a resilient organization.***

***3.1: The library is a trusted steward of resources.***

- Facilities continues to repurpose, sell, or recycle equipment and materials.

***3.2: The library is a preferred employer that values staff development and retention.***

- Managers began working on annual stay interviews to get staff feedback on satisfaction and retention.

***3.3: The library's systems and facilities are resilient, modern, and efficient.***

- Finance Committee reviewed the current investment portfolio. PMA will update cash forecasting, and the committee will meet again on 10/5 with PMA to discuss the long-term investments.
- The Building Renovation Committee approved changes to the scope of work for the garage lighting project, adding in new electrical conduit to replace existing conduit that has been determined to be deteriorating.
- The garage concrete repairs are progressing on schedule. Concrete was poured after demolition on the north side of the upper level.



# Palatine Public Library District

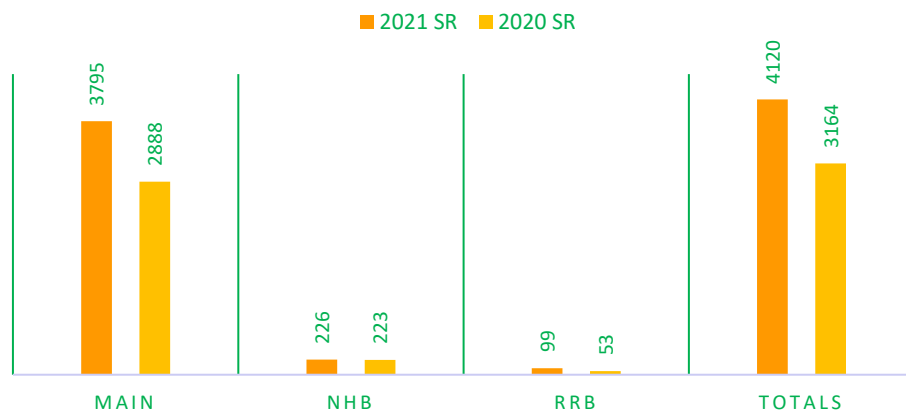
## Summer Reading 2020 Board Report



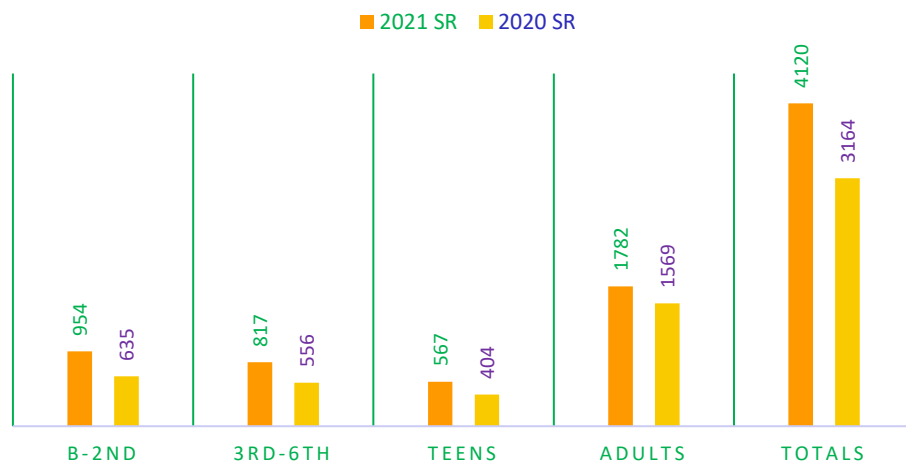
## Executive Summary

During the entire duration of the 2021 Summer Reading Challenge the Palatine Library District's Main Branch has been undergoing a renovation. By July the first floor reopened fully (except for the Workshop Area) and the second floor was closed to members. All members had the option to sign up in person, online, over the phone, or through the app. Many members were unaware that we had reopened when they came back to the library for the first time. While our numbers have risen significantly from last summer, members being cautious or being unaware of our open status might be the cause for our numbers not quite reaching pre-pandemic levels.

### 2021 BRANCH REGISTRATION COMPARISON



### 2021 AGE GROUP COMPARISON





## Registrations

Branches	2021	2020	Increase
Main	3,795	2,888	(+) 907
North Hoffman	226	223	(+) 3
Rand Road	99	53	(+) 46
Totals	4,120	3,164	(+) 956

## Completions

Branches	2021	2020	Increase
Main	58%	60%	(+) 469
North Hoffman	56%	56%	(+) 1
Rand Road	65%	45%	(+) 40
Totals	(2,936) 58%	(1,879) 59%	(+) 1,057

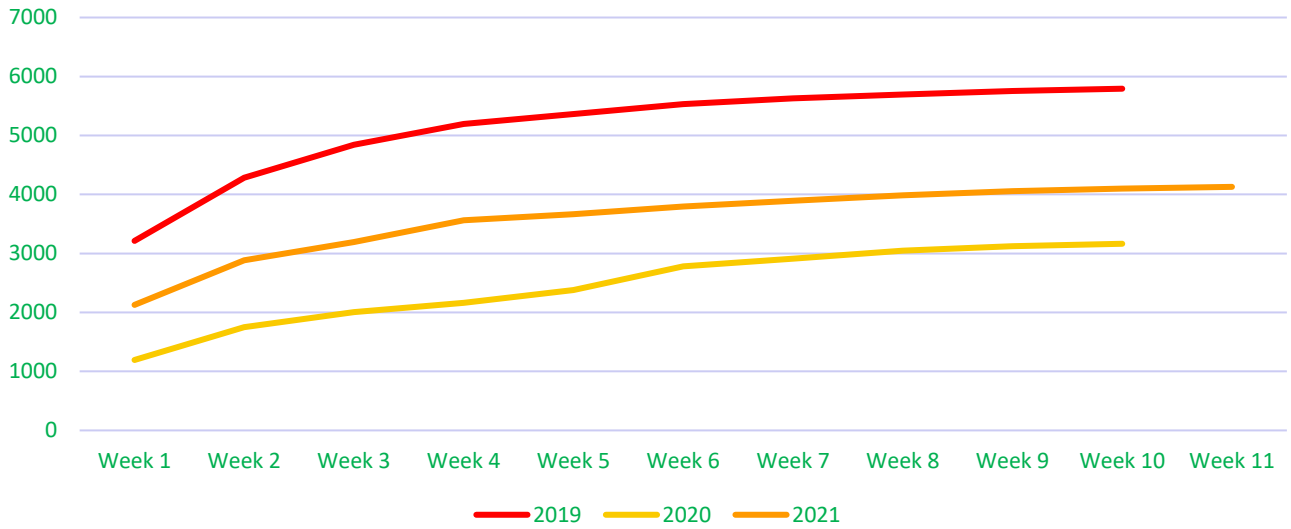
## Books Logged

Branches	2021	2020	Increase
Main	35,555	27,573	(+) 7982
North Hoffman	2,349	2,173	(+) 176
Rand Road	992	307	(+) 685
Totals	33,896	30,053	(+) 8,843

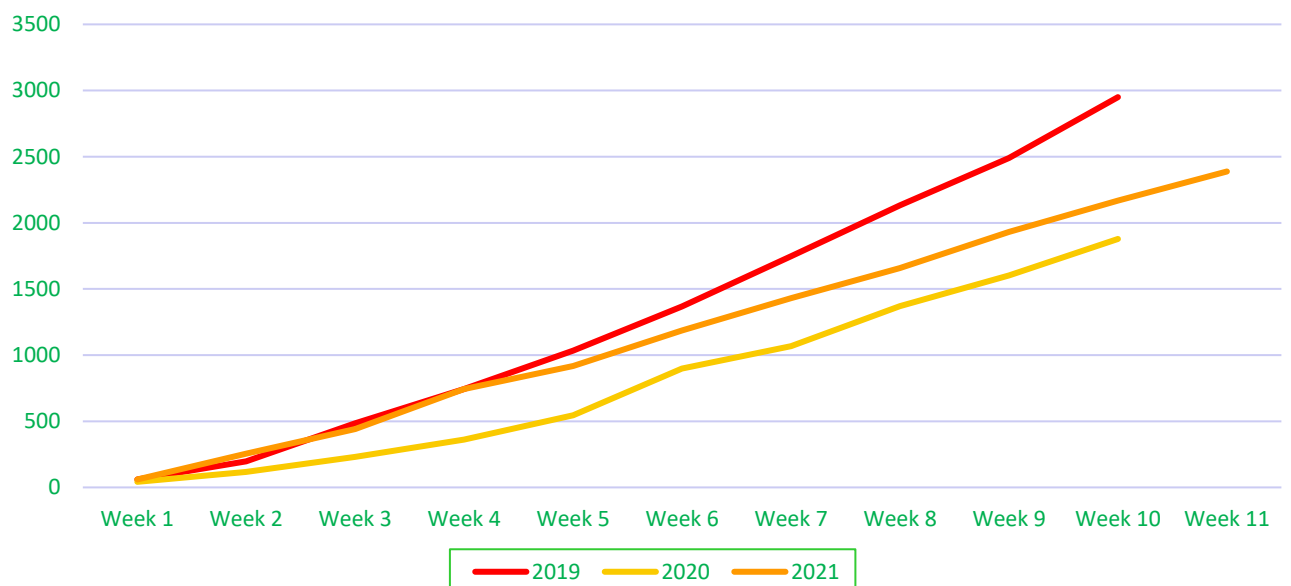
## Registration Breakdown

Age Groups	Main	NHB	RRB	Totals	2020	Increase
B - 2nd	868	58	28	954	635	(+) 319
3-6th	753	50	14	817	556	(+) 261
Teens	529	25	13	567	404	(+) 163
Adults	1,645	93	44	1,782	1,569	(+) 213
Totals	3,795	226	99	4,120	3,164	(+) 956
2020	2,888	223	53	3,164		

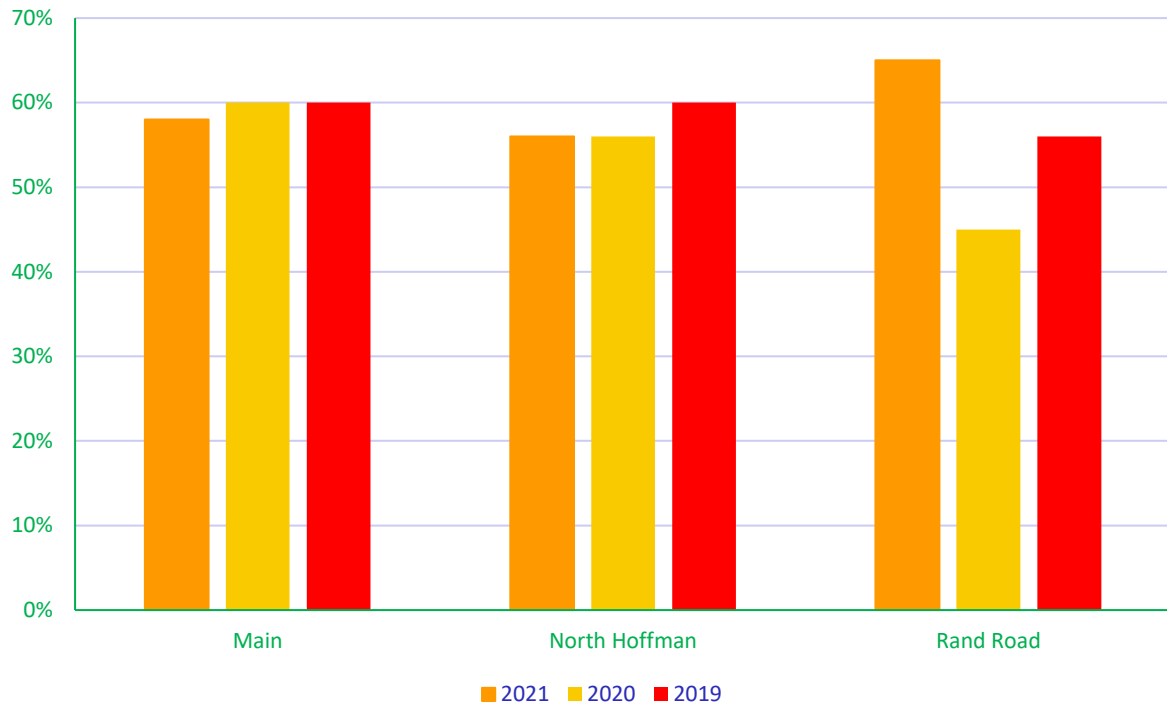
### SRP Registrations



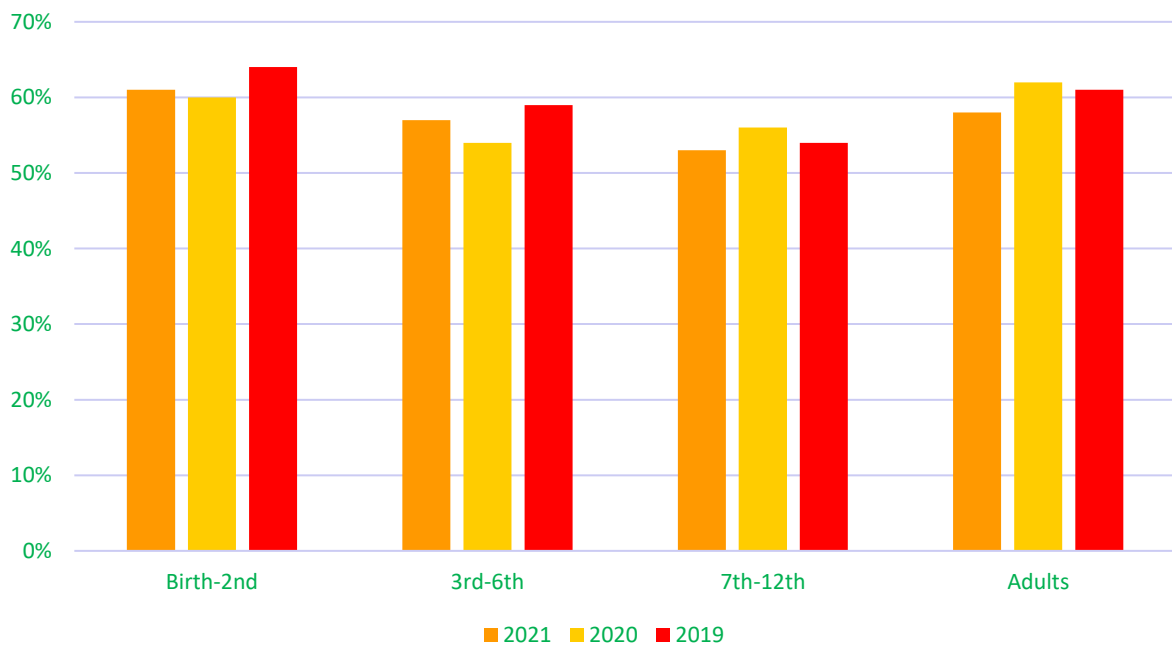
### Completion Rate



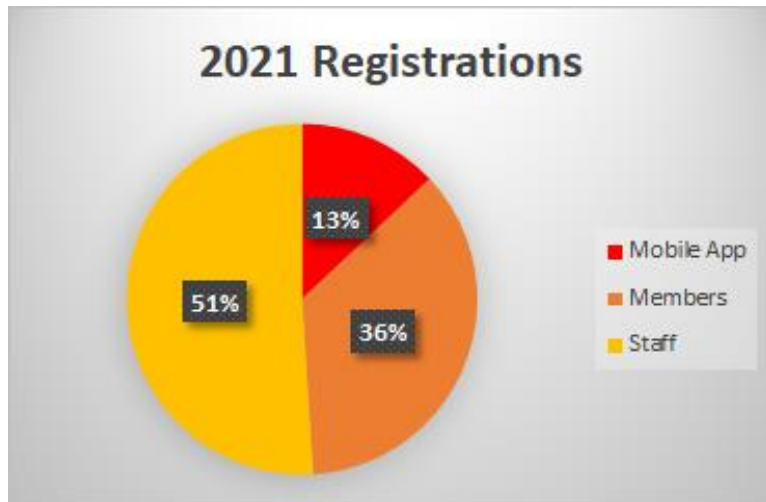
Completions by Branch



Completions by Ages Group



## How Members Registered



## Staff Summer Reading Program

This year staff from all three branches were placed on 10 different teams. Using Beanstack staff would log whenever they used one of the following materials or services from the library: audiobook, cookbook, DVD or BluRay, fiction book, graphic novel, Hoopla, Kanopy, Libby, Library of Things, magazine, CD, nonfiction book, and videogame. In total library staff consumed 1,474 materials between June 1 and August 15 and in many cases became familiar with a service or type of material they were formerly unfamiliar with. In 2020 only 39 staff participated and read 181 items.

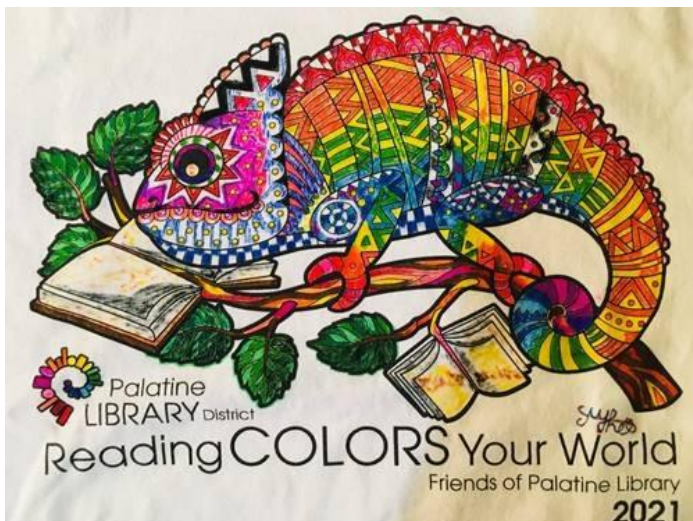
## T-shirt Contest Winners



Birth – Grade 2



Grade 3 - 6



Teens



Adults





## On Saturday, you can check out the upgrade to Palatine's library

[dailyherald.com/news/20210805/on-saturday-you-can-check-out-the-upgrade-to-palatines-library](https://dailyherald.com/news/20210805/on-saturday-you-can-check-out-the-upgrade-to-palatines-library)

Elena Ferrarin

August 5, 2021



A 3D printer is one of the highlights of the new "workshop" in the renovated first floor of the Palatine Public Library District's main library. The public unveiling is Saturday. John Starks | Staff Photographer





A laser cutter is available in "the workshop" after the renovation of the first floor of the Palatine library. John Starks | Staff Photographer



Computers are available for people to work on a design before taking it into "The Workshop" to be cut on a laser cutter or printed on a variety of large color printers after the renovation of the first floor of the Palatine library. John Starks | Staff Photographer





The Palatine library has a new area for teens that is separate from the children's department. John Starks | Staff Photographer



A new north entrance can be used from the east and west parking lots after the renovation of the Palatine library. John Starks | Staff Photographer



A gaming area in the middle of the Palatine library after the renovation of the first floor.  
John Starks | Staff Photographer

Elena Ferrarin



Follow @ElenaFerrarin

Updated 8/5/2021 7:25 PM

Visitors of the main library in Palatine need not fret if they spot ladders and construction tape in the lobby Saturday, when the community is invited to check out the progress of a 10-month renovation project.

The renovation of the first floor is nearly finished, and the magic is in full display just beyond the lobby.

There is an expansive new "marketplace" area for new and popular titles for books, movies and music; a new, modern teen space area; an updated children's area; and the crown jewel, a new, 4,600-square-foot makerspace called "the workshop" decked out with

impressive machinery such as a laser cutter, 3D printer, sewing and embroidery machines, a heat press, a 42-inch printer and more.

"We're so excited to see what our members do in this space," said Susan Conner, technology manager. "We expect to see crafters and artists making beautiful things, entrepreneurs creating prototypes and marketing materials, and anyone in between who wants to learn new skills or simply explore."

The library's second floor will have more study rooms, a larger quiet room and more, and will remain closed likely through the end of the month. The renovation is expected to be done by October, said Andrea Lublink, communications and marketing manager for the Palatine Public Library District.

The price tag is \$6.3 million for the main library, plus another \$500,000 for upgrades at the library branches in Hoffman Estates and Palatine. The project got the OK from voters in a 2019 referendum and includes a \$1.8 million grant from the Illinois State Library and Secretary of State's Office.

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"All of the new features in this renovation come from the feedback we received from the community during our last community survey and strategic planning process," Executive Director Jeannie Dilger said.

For example, teens wanted to have their own space, Lublink said. The new teen area, with a grey-and-lime color scheme, has study tables, comfortable seating for hanging out, and a gaming station. Another gaming station in the youth area serves children and tweens.

The children's area has new story rooms, bright colors and lighting, new furniture, and a nursing room. The children's books are all "face out" to be more inviting, Lublink said.

The vending machines -- offering coffee, soda, chips, candy and healthier options -- will move from the second to the first floor. The machines haven't arrived yet due to high demand after COVID-19 closures, Lublink said.

A new entrance was built on the north side of the building for more convenient access from the east and west parking lots. The paved paths to the new entrance have a "snow melt" system for wintry days, Lublink said.

The workshop area is designed to please patrons who enjoy crafting and those who like to work with heavy duty industrial equipment, Conner said. Patrons will be able to do things like cut glass, etch design, screen print T-shirts, print banners, learn to use Arduino



microcontroller boards, and much more.

Patrons will be charged nominal amounts for materials they use, such as 1 cent per gram of weight when they print items in 3D.

The workshop also has study rooms, and audio and video recording studios where you can do things like transfer VHS tapes to DVD.

## Show your Palatine Library card for savings

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 [dailyherald.com/submitted/20210817/show-your-palatine-library-card-for-savings](https://www.dailyherald.com/submitted/20210817/show-your-palatine-library-card-for-savings)

Submitted by Palatine Public Library

August 17, 2021

Posted 8/17/2021 11:25 AM

Palatine Library District is excited to partner with nearly 20 local businesses for the annual Show Your Card for Savings program. From Sept. 1-30, district cardholders can present their Palatine Library cards at local businesses for deals, discounts, and freebies.

Library members can enjoy deals from a variety of businesses, including automotive, educational, fitness and recreational, food and drink, health and beauty and shopping. For a full list of participating businesses, visit [palatinelibrary.org/showyourcard](https://palatinelibrary.org/showyourcard).

This program reminds residents of the value of a library card. In addition to accessing thousands of resources from print and online books, articles, magazines, programs, and technology with your card, having a library card helps residents reconnect with the community by supporting these local businesses.

Thanks to the library's many partners: AutoKrafters on Rand, Biaggi's, Bonnie Lindholm School of Dance, Borne2Dance, Culver's, Great Clips, Grow Music Academy, Hoffman Estates Park District, Jewel-Osco on Plum Grove, Just Peachy Photography, Lou Malnati's, Mireya's Dance Fit Studio, My Flavor It Place, Orange Theory Fitness, Papa John's, Photo's Hotdogs, Salon Lorrene, Salt Creek Park District, and Sarpino's

Getting a library card is easy. Visit any of the Palatine Library branches with a photo ID and proof of residency. Children younger than 14 must be accompanied by a parent or guardian.

Go to [palatinelibrary.org/card-application](https://palatinelibrary.org/card-application) to apply for a one-year card.

Owners or managers of businesses and nonprofits can also apply for a library card by presenting their ID and proof of address such as the current tax bill, lease agreement, or utility bill to the Main Library.

Visit [palatinelibrary.org/library-cards](https://palatinelibrary.org/library-cards) to fill out the library card application or visit in-person if you're a business owner or nonresident taxpayer.



## Books and enrichment

### August 10, 2021

**Storytime in the Park:** 10 a.m. Tuesday, Aug. 10, Willow Park, 905 Norman Drive, Hoffman Estates. Palatine Public Library will be hosting Storytimes at Willow Park. All children up to age 5 must register and be accompanied by a parent/guardian. Free. Visit [www.heparks.org](http://www.heparks.org).

**Managing Privacy Online:** Virtually at 6:30 p.m. Tuesday, Aug. 10, Palatine Public Library. Are you curious about the types of information that is collected by internet companies and advertisers while you surf the net? Mike Gershebin from Very Smart People presents what you need to know to keep yourself hidden. For information, call (847) 907-3600 or visit [palatinelibrary.org](http://palatinelibrary.org).

**Book Discussion:** 2-3 p.m. Wednesday, Aug. 11, Palatine Public Library, 700 N. North Court, Palatine. Discussion of "Broken Places" by Tracy Clark. Former Chicago cop turned private investigator Cass Raines tackles a spate of vandalism at a local church, where she discovers the dead bodies of a priest and a gang member and resolves to bring their killer to justice. For information, call (847) 907-3600 or visit [palatinelibrary.org](http://palatinelibrary.org).

### August 17, 2021

**Creative Cloud Overview:** Virtually at 1:30 p.m. Tuesday, Aug. 17, Palatine Public Library. Looking to take your photos, videos, and designs to the next level? Learn how to get started in this presentation-style class about the library's available Adobe Software, including Photoshop, Premiere Pro, and After Effects. For information, call (847) 907-3600 or visit [palatinelibrary.org](http://palatinelibrary.org).

**Prairie Style Architecture of a Ghost Town:** 7 p.m. Wednesday, Aug. 18, Palatine Public Library, 700 N. North Court, Palatine. How did Prairie style buildings by renowned architect John Van Bergen end up in Hereford, Colorado, a destination spot for wealthy Chicagoans but now a ghost town? Join Marty Hackl and Lisa Temkin as they share this mysterious discovery. For information, call (847) 907-3600 or visit [palatinelibrary.org](http://palatinelibrary.org).

## Palatine Library To Celebrate First Floor Renovations, New Workshop Free Access

[journal-topics.com/articles/palatine-library-to-celebrate-first-floor-renovations-new-workshop/](https://journal-topics.com/articles/palatine-library-to-celebrate-first-floor-renovations-new-workshop/)

By Journal Staff | on August 04, 2021

August 4, 2021



The new Workshop at the Palatine Public Library's main branch will now allow patrons to show off their creativity with the ability of building their own projects.

The Palatine Public Library from 1 to 4 p.m. Saturday, Aug. 7 will celebrate the opening of the newly renovated first floor at its main branch, 700 N. North Ct. in Palatine.

Library visitors are invited to take a tour and see the new equipment at The Workshop. Guests can also enjoy a special storytime along with crafts for the family and find out the winner of the summer reading decorated T-shirt contest.

The Main Library Renovation Project, which began last November, provides enhancements to the main library and both its branches. Now, 10 months later, and thanks in part to a \$1.8 million grant from the Illinois State Library and Secretary of State's Office, certain spaces of the library are revitalized and nearly complete.

The Palatine Library is changing buildings to provide more convenient study and reading spaces, give members access to more information, and inspire them to learn new skills.

“All of the new features in this renovation come from the feedback we received from the community during our last community survey and strategic planning process,” Executive Director Jeannie Dilger said. “Our residents’ support during our 2019 referendum emphasized their support for maintaining a vibrant, flexible library to meet their needs.”

The children’s area has a fresh look with new story rooms, bright colors and lighting, new furniture, and a nursing room for mothers. The new area designated for teens includes study tables to hang out with brand new seating and gaming stations.

While most of the adult collection remains on the second floor, library members can browse the newer and more popular titles like music, movies, and books with ease in the open space on the first floor. A new north entrance was also built to provide more convenient access to the building from the east and west parking lots.

Library officials noted what really shines in this renovation is the new makerspace, or as the Palatine Library calls it, “The Workshop.” This self-led space is equipped with a new laser cutter, 3D printer, sewing and embroidery machines, a heat press, and a large format printer among other things. With the plethora of new machinery, library members can learn new crafts, perfect their skills, and create their own projects.

“We’re so excited to see what our members do in this space,” Technology Manager Susan Conner said. “We expect to see crafters and artists making beautiful things, entrepreneurs creating prototypes and marketing materials, and anyone in between who wants to learn new skills or simply explore.”

The 4,600 sq. ft. Workshop includes a lab, study rooms, and a recording studio. There are so many ways library members can express their creativity, explore, and experiment by building their own projects.

As more and more spaces in the building open, library members can explore new hobbies and reunite with the community.

The library serves approximately 90,000 residents predominantly within the communities of Palatine and Hoffman Estates.

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# PALATINE JOURNAL

56 No. 40

Journal & Topics Media Group | journal-topics.com | Thursday, August 12, 2021 | \$1



## Logging On At Library

New internet access workstations and portals get some use as the Palatine Public Library marks the completion of first-floor renovations at the facility last Saturday. **See more photos on page 3A.** (Shawn Clisham/Journal photo)

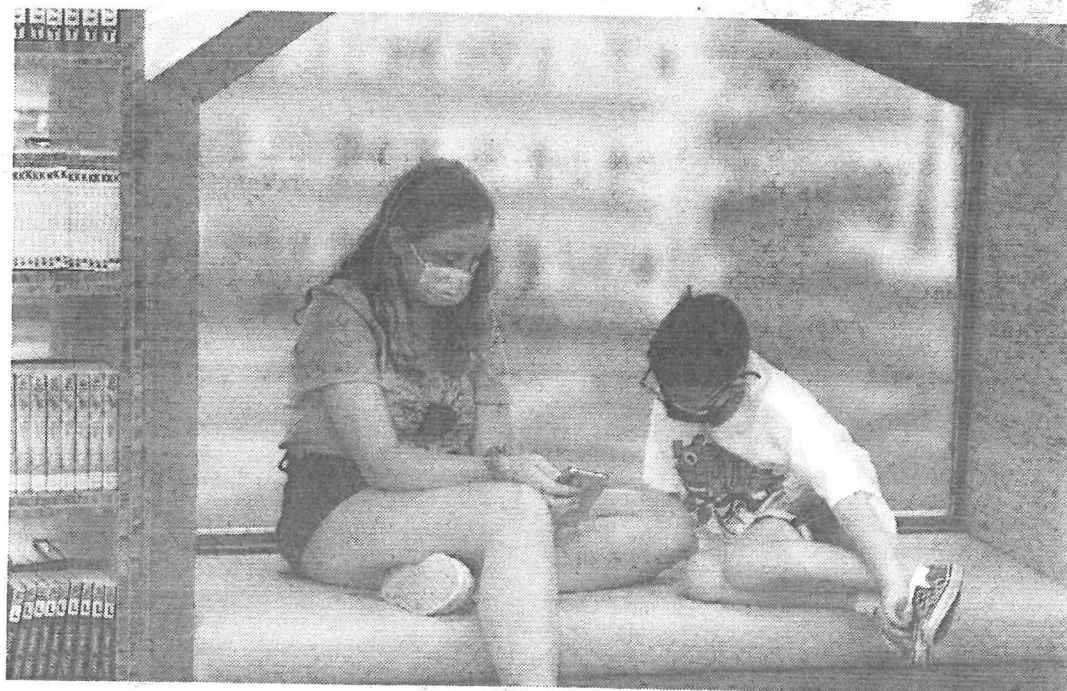




## Library Activates Renovated Spaces

The first usage of a new Storytime Room at the Palatine Public Library was led by Library Trustee Debby Brauer last Saturday. The library held its End of Summer Reading event in celebration of the Palatine facility's newly renovated first floor. **Right:** Cousins Ava Wayne, 14, of Chicago and Conn Ciaccio, 9, of Barrington take a break from Saturday's Scavenger Hunt activities at the library to check out the internet from a bookshelf alcove bench. They were in town visiting their grandmother.

(Shawn Clisham/Journal photos)



**August 31, 2021**

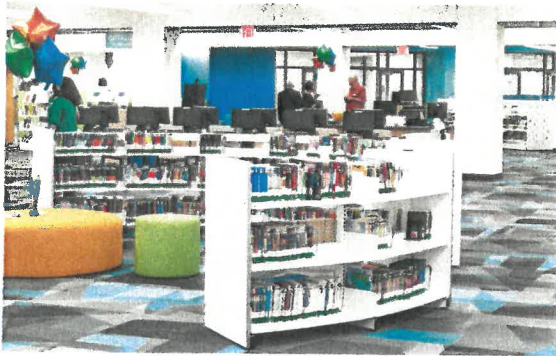


General Contractor and Construction Manager

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### Palatine Library Renovations

F.H. Paschen has finished renovations to the first floor of the Palatine Library. The makerspace workshop, teen space, café, program rooms, collaborative space, creator zone, and recording studios are now all opened for public use! Stay tuned for the final renovations, Phase 3, which will include an upgraded second floor with new study rooms, meeting rooms, and adult section. This is scheduled to be completed this fall.





## Palatine Public Library District

Palatine Library is a welcoming place where you can find the information you need, enjoy a fun and educational program, and connect with the community. With a Palatine Library card, you can discover access to hundreds of thousands of books, recorded books, ebooks, music, and movies. Visitors will find computers with Internet access, free WiFi, and subscription-based online resources. The Digital Media Center offers state-of-the-art technology and software for various professional, school, or personal projects. The Palatine Public Library District ([www.palatinelibrary.org](http://www.palatinelibrary.org)) is your destination for knowledge, entertainment, and community. The District has a main building and two branches, serving approximately 90,000 residents within the communities of Palatine and Hoffman Estates.



**Main Library, 700 N. North Court, Palatine; (847) 358-5881**

Mon.-Thurs. 9:00 a.m. - 9:00 p.m.

Fri. .... 9:00 a.m. - 6:00 p.m.

Sat. .... 9:00 a.m. - 5:00 p.m.

Sun. .... Noon - 5:00 p.m.

**Rand Road Branch Library, Community Resource Center, 1585 Rand Road, Palatine; (847) 202-1194**

Mon.-Thurs. 10:00 a.m. - 6:00 p.m.

Fri. .... 10:00 a.m. - 4:00 p.m.

Sat. .... 9:00 a.m. - 1:00 p.m.

Sun. .... Closed

**North Hoffman Branch Library, Willow Recreation Center, 3600 Lexington Drive,**

**Hoffman Estates; (847) 934-0220**

Mon.-Fri. . 11:00 a.m. - 7:00 p.m.

Sat. .... 9:00 a.m. - 3:00 p.m.

Sun. .... Closed

