



TECHNOLOGY SUPPORT SPECIALIST
TECHNOLOGY DEPARTMENT
Full Time – 37.5 hours per week

We have an immediate opening for a customer service oriented, self-motivated, and innovative individual to join the Library's Technology Department. This position helps maintain our networks, applications, hardware, communication systems, and other technologies. The selected individual will provide technical support to Library staff and assist members in our makerspace and media labs. The successful candidate must demonstrate excellent interpersonal and analytical skills. We are an Equal Opportunity Employer and strive to reflect our diverse community through our dedication to equity, diversity, and inclusion. For a complete job description, please go to www.palatinelibrary.org.

Qualifications include:

- Two years of college level coursework, Associates Degree, LTA certificate, or equivalent.
- Two years related experience in a comparable business, organization, or library.
- Fluency in written and spoken Spanish or other language commonly spoken in the district preferred.
- Ability to provide exceptional customer service experience to members and staff.
- Ability to diagnose and resolve issues with hardware and software.
- Demonstrates ease and comfort with emerging technologies.

The ideal candidate will share our vision of inspiring connection, curiosity, and joy.

This full-time position requires working daytime, evening, and weekend hours.

Salary: \$19.73 per hour.

Benefits include two weeks' vacation; sick time of one day per month; 7½ paid holidays per year; participation in Illinois Municipal Retirement Fund; and medical, life, vision, and dental insurance programs.

Employment applications are available online at www.palatinelibrary.org, at the Welcome Desk at the Main Library, or at any branch location. Submit completed application with cover letter and resume to the Human Resources Department at employment@palatinelibrary.org.

Palatine Public Library District inspires connection, curiosity, and joy. The District serves approximately 90,000 residents predominantly within the communities of Palatine and Hoffman Estates.